

GENERAL TERMS AND CONDITIONS

NAESB. The North American Energy Standards Board (NAESB) (formerly Gas Industry Standards Board ("GISB")).

New Services Settlement. The Stipulation and Agreement of Settlement filed in Northern's proceedings on March 29, 1991 in Docket No. RP88-259 et al., including Northern's Fourth Revised Volume No. 1 of Northern's FERC Gas Tariff.

Operational Zone. The term "Operational Zone" shall refer to the geographical divisions of Northern's Market Area, A-B-C, D and E-F; and the Field Area, Argus as shown on the map on Northern's website at <http://www.northernnaturalgas.com/infopostings/regulatory/Pages/Tariff-Maps.aspx>.

Out-of-Balance Volumes. The out-of-balance volumes shall be the difference between the volumes scheduled at a delivery point and volumes actually delivered to the delivery point.