

18. ELECTRONIC COMMUNICATIONS

A. Communication of Pricing and Capacity Information

Northern has established and maintains an Internet website to comply with the requirements of contemporaneous communication of and equal and timely access to certain information to all "potential shippers."

Northern's currently effective Volume No. 1 Tariff, as revised from time to time, is posted on Northern's website. Therefore, Northern will not provide paper copies of the Tariff to its customers and interested state commissions unless specifically requested to do so.

In addition to general information regarding the availability and pricing of transportation services and the availability of pipeline capacity (at receipt points, on the mainline, at delivery points, in storage fields, new capacity and capacity as to which Northern has exercised its right of pregranted abandonment), Northern will post information with regard to the Right of First Refusal process, capacity release, imbalance transfers, curtailment, points available for nominations, points available for pooling, and open season information. Shipper has the option to directly post capacity release terms. Northern will also post such pricing and capacity information upon specific request by Shippers and potential shippers. Additionally, Northern will post capacity wanted notices for prospective Shippers for 90 days, unless the requesting party desires a shorter posting period. Northern will regularly remove information as to completed transactions and other matters which have become obsolete.

Daily back-up records will be maintained for three years and will be accessible to customers in electronic form upon written request. Shipper shall reimburse Northern, upon billing, for any copying and mailing costs associated with such requests.

For further information relative to the website, including fees and usage charges, potential shippers should contact Northern through use of the website link "contact us" or at 1-866-810-5268.

B. Communication by Mail

From time to time, Northern may also communicate information of general interest to potential Shippers. A party may ensure that it falls within the definition of a "Potential Shipper" by sending a request to Northern at:

Northern Natural Gas Company
1111 South 103rd Street
Omaha, Nebraska 68124-1000

ATTN: Customer Service

C. Internet

Northern has established an HTML page accessible via the Internet's World Wide Web, at <https://www.northernnaturalgas.com>. Northern will make all pertinent website functions and information available via the Internet. The following information is posted.

1. Notices (critical notices, operation notices, system wide notices, etc.).
2. Standards of Conduct information.
3. Operationally available and unsubscribed capacity.
4. Index of customers.
5. Northern's FERC Gas Tariff.
6. Agreements and forms for electronic business transactions.

D. Electronic Execution of Documents

1. Northern and a Shipper shall agree in writing to the terms and conditions of the electronic interchange of data necessary to accomplish requests and contracting for service by electronic means.
2. A Shipper may submit a Request for Service in accordance with Section 26 of the GENERAL TERMS AND CONDITIONS of this Tariff electronically. The requirement for submitting a valid Request for Service shall be deemed satisfied when accomplished by electronic means. In such event, Northern may tender a Service Agreement, and a Shipper and Northern may enter into and execute a Service Agreement, in accordance with any applicable Rate Schedule of this Tariff by electronic means, provided the requirements of the applicable Rate Schedule and any other GENERAL TERMS AND CONDITIONS of this Tariff are met.
3. Northern and Shipper may enter into transactions and create binding obligations by means of electronic execution of documents under these procedures. These documents include, but are not limited to, service agreements, amendments to service agreements, capacity release transactions, OBAs, and any other agreements or forms that Northern shall make available on its Internet website (Documents). Execution of these documents under the terms mutually agreed for electronic means shall be considered in connection with any transaction, to be a "writing" or "in writing" and any such Document shall be deemed for all purposes (a) to have been "signed" (Signed Documents) and (b) to constitute an "original" when printed from electronic files or records established and maintained in the normal course of business. All parties agree not to contest the validity or enforceability of such electronic signatures under the provision of any applicable law relating to whether certain agreements are to be in writing or signed by the party to be bound thereby, provided that the signature has been made in accordance with the terms of this Tariff. Further, Signed Documents, if introduced as evidence on paper in any judicial, arbitration, mediation or administrative proceeding, will be admissible as between the parties to the same extent and under the same conditions as other business records originated and maintained in paper documentary forms.
4. Any document generated by the parties with respect to this Tariff or any agreement may be imaged and stored electronically ("Image Documents"). Imaged Documents may be introduced as evidence in any proceeding as if such were original business records and neither party shall contest the admissibility of Imaged Documents as evidence in any proceeding.