

GENERAL TERMS AND CONDITIONS

G. Reservation Charge

When deliveries of gas are reduced below maximum contract quantities pursuant to a curtailment under this Section 19, Shipper shall continue to pay the effective reservation charges set forth in the service agreements, except as provided in Section 7 of the GENERAL TERMS AND CONDITIONS of this Tariff.

H. Liability

If Northern reduces deliveries pursuant to this Section 19, Northern shall not be contractually or otherwise liable to Shipper or to any other person for any damages whatsoever because of any reductions of deliveries.

20. NGA SECTION 4 RIGHTS.

Northern shall have the unilateral right, at any time and from time to time, to file with the regulatory bodies having jurisdiction to change:

- (a) any rates and/or charges applicable to Rate Schedule(s);
- (b) any provisions of Rate Schedule included in this Tariff; and/or
- (c) any provisions of the GENERAL TERMS AND CONDITIONS of this Tariff.

Without prejudice to Shipper's right to protest the same, Northern shall have the right to place such changes into effect as authorized by such regulatory body. The Service Agreement shall be deemed to include such changes and any other revisions which become effective by operation of law and/or Commission Order.

21. ALTERNATIVE DISPUTE RESOLUTION (ADR)

Northern and Shipper may, on a not unduly discriminatory basis, agree to alternative forms of dispute resolution, but in no event can Northern's agreement be contingent on Shipper giving up rights that are otherwise provided for in the Tariff. Northern will not withhold discounts or other benefits if a Shipper does not agree to ADR.