

GENERAL TERMS AND CONDITIONS

- B. From time to time, Northern may also communicate information of general interest to potential Shippers. A party may ensure that it falls within the definition of a "Potential Shipper" by sending a request to Northern at:

Northern Natural Gas Company
1111 South 103rd Street
Omaha, Nebraska 68124-1000

ATTN: Customer Service

C. Internet

Northern has established an HTML page accessible via the Internet's World Wide Web, at <http://www.northernnaturalgas.com>. Northern will make all pertinent website functions and information available via the Internet. The following information is posted.

- 1) Notices (critical notices, operation notices, system wide notices, etc.).
- 2) Standards of Conduct information.
- 3) Operationally available and unsubscribed capacity.
- 4) Index of customers.
- 5) Northern's FERC Gas Tariff.
- 6) Agreements and forms for electronic business transactions.

D. Electronic Execution of Documents

1. Northern and a Shipper shall agree in writing to the terms and conditions of the electronic interchange of data necessary to accomplish requests and contracting for service by electronic means.
2. A Shipper may submit a Request for Service in accordance with Section 26 of the GENERAL TERMS AND CONDITIONS of this Tariff electronically. The requirement for submitting a valid Request for Service shall be deemed satisfied when accomplished by electronic means. In such event, Northern may tender a Service Agreement, and a Shipper and Northern may enter into and execute a Service Agreement, in accordance with any applicable Rate Schedule of this Tariff by electronic means, provided the requirements of the applicable Rate Schedule and any other GENERAL TERMS AND CONDITIONS of this Tariff are met.